



Training at Les Cotils

Introduction to Emotional Intelligence and the Benefit to Workplaces

Wednesday 27th June 2018

Emotional Intelligence is about leadership, teamwork, management skills and partnership. Founded on well researched practice and understanding of communication, the emotionally intelligent business leader consistently excels in all these areas and has insight into how this happens.

Course Outline

Emotional intelligence is applicable to every human interaction in business: from staff motivation to customer service, from brainstorming to company presentations. But the subject is far deeper and wider than these examples, and emotional intelligence must be able to understand and deal with:

- How we assess people
- How relationships develop
- How our beliefs generate out experience
- As well as resistance to change, power struggles, judgement, competition, vision, leadership, success and much more

A business in which the staff are emotionally intelligent is one which enables them to work together to maximum effectiveness. This can only increase the organisation's success, however measured.

This short introductory course is deal for anyone who wishes to become more effective at work.

Course Details

This course runs from 08:30 - 10:30 and costs £30 per person.

Course Providers

Les Cotils, in partnership with ACAS, are offering a range of courses, aimed at small businesses.

To book, please call Vanessa Marsh on 727793 or contact Vanessa via email on Ness@lescotils.com.

The costs for this course are payable at the time of booking.

Your support of Les Cotils enables us to invest back into the local community.



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